

1. Terms and Conditions

These terms and conditions relate to guests of Bonnington Beach Hotel of 44 Tregonwell Road, Bournemouth and guests of The Town House of 38 St. Michael's Road, Bournemouth (the "Hotel")

2. Payment

You pay for your room on arrival at the Hotel.

The Hotel accepts payment by cash, credit card (VISA and MasterCard) and all debit cards. A 5% charge may be levied on payments made by credit card.

3. Prices

Prices are per person, per night. Meals are not included in the price, unless you have specifically booked a bed and breakfast package.

You may pay for breakfast at the same time as paying for your room. All other meals and drinks must be paid for separately.

Guests eating in the Hotel's restaurant benefit from a 10% discount. This discount does not apply to breakfast prices.

The Hotel reserves the right to review its room prices from time to time. If you make a reservation more than three months in advance, the quoted room price may change before the date of your stay at the Hotel.

Although the Hotel aims to inform you before it makes price increases, it reserves the right to change the room price current on the arrival date or you may cancel the reservation without charge.

The Hotel, during key events and periods of high demand will charge a premium for its rooms. For details of our most current room prices please check our website and/or contact us directly.

All reservations are subject to availability and when including a Saturday night have to be for a minimum of two nights (including either a Friday or Sunday night) unless otherwise agreed with the hotel.

4. Cancellations

If you cancel a room within 24 hours of your arrival date, you will be charged for one night's accommodation per room booked.

If you are a group booking being 6 or more people, or you booked to stay over a bank holiday or your booking is for the political party's annual conference and you cancel a room within 7 days of your arrival date, you will be charged 100% of your total booking fee.

If you decide to shorten your stay you must inform a member of staff at the Hotel's reception by 9.30am on the morning you intend to check out early and you will be charged the cost of one night's accommodation per room booked. If your stay was for a further 2 days or more, you will be refunded the remaining days (less one night's accommodation per room booked) unless you are a group booking being 6 or more people, or you booked to stay over a bank holiday or your booking is for the political party's annual conference and you will not be entitled to any refund monies whatsoever.

5. Arrival and departure

Rooms are available from 2pm on the arrival date.

Please let Hotel staff know if you are likely to arrive after 10pm.

Your room must be vacated by 10.30am on the day of departure. Failure to leave your room by this time may result in additional charges up to and including the cost of one night's accommodation.

6. Group bookings

If you wish to make reservations for 6 people or more, our group bookings policy will apply and you will be required to sign a Good Behaviour Contract upon arrival at the Hotel. If you would like to see a copy of this contract prior to your booking or prior to your arrival at the

Hotel, please do contact the Hotel directly.

Unfortunately, use of the Marriott Hotel's spa and leisure facilities do not apply to group bookings.

7. Particular requirements

The Hotel can provide cots for children under 2 years of age free of charge

In accordance with the no-smoking legislation, our Hotel is totally smoke free premises and smoking is not permitted anywhere within the building. Failure to adhere to this no smoking policy will result in an additional charge of £80 being debited from your debit/credit card.

Unfortunately, the Hotel is a small hotel and not equipped for people with walking difficulties or people in wheelchairs as there is no lift and no ground floor bedrooms. We can suggest local hotels which are able to offer such facilities.

Although the Hotel will make every possible effort to accommodate your personal requirements, all rooms are subject to availability. We apologise in advance if your particular requests cannot be met.

8. Breakfast

Breakfast is served in the restaurant between 7.30am and 10.00am on weekdays and between 8am and 10am at weekends and on Bank Holidays.

From time to time, when works are being carried out to our restaurant or kitchen, breakfast is served in a local pub located across the road from Bonnington Beach and offering an all day breakfast service.

9. Restaurant

Meals are available in our licenced restaurant. From time to time, when works are being carried out to our restaurant or kitchen, meals will not be available in our restaurant; however, the Hotel has a central location and is surrounded by numerous eateries.

10. Relocation

In the unlikely event the Hotel does not, for any reason have the required number and types of rooms available as per the booking, the Hotel reserves the right to relocate you to an alternative hotel of a similar standard in the same locality.

11. Right of refusal

The Hotel reserves the right to refuse a guest entry and accommodation if, on arrival, management reasonably considers that the guest is under the influence of drink or drugs, is unsuitably dressed or is behaving in a threatening, abusive or otherwise unacceptable manner.

12. Disturbance

The Hotel reserves the right to require a guest to leave if he/she is causing a disturbance, annoying other guests or Hotel staff or is behaving in an unacceptable manner. No monies shall be refunded in such instance and, if necessary, further monies will be charged to cover all damage caused including compensating other guests if they feel forced to leave the Hotel due to the disturbance of an unruly guest.

13. Valuables

Guests with valuables should ask to have them placed in the Hotel's safe. The Hotel shall be liable for any loss of or damage to valuables placed in the safe. Guests will be issued with a receipt for any valuables kept in the safe.

14. Loss & Liability

Guests must report any loss of or damage to their property immediately on discovery to the Hotel's staff members, and shall make themselves available to assist with any reports made by the Hotel to the police.

Guests shall not enter areas of the Hotel which are indicated as being closed to the public. The Hotel shall not be responsible for death, personal injury or loss or damage to property

suffered by a guest in such areas.

The Hotel shall not be liable to a guest for any loss or damage to property caused by the misconduct or negligence of a guest or an Act of God, or where the guest remains in exclusive charge of the property concerned.

The Hotel's liability for any other loss of or damage to a guest's property is limited to £50 for any one article or £100 in aggregate, except where placed in the safe. Guests should also refer to the Notice relating to Loss or Damage to Guest's Property displayed in Reception. The Hotel is not liable for any loss or damage caused to a guest's vehicle, unless caused by the Hotel's wilful misconduct.

Guests will be liable for any loss, damage or personal injury they may cause at the Hotel.

15. Please note

We regret that, with the exception of assistance dogs, no pets are allowed at the Hotel.

Electrical appliances, such as toasters, mini cookers and portable grills, may not be used in the rooms as they may set off the sensitive fire alarm system.

Guests shall comply with all reasonable rules and procedures in effect at the Hotel, including but not limited to health and safety and security procedures and statutory requirements as to registration.

Children under the age of 14 are not permitted in the Hotel's bar and generally must be supervised by an adult guest at all times.